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08-30-2010, 05:58 PM #1

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Top industry experts Wednesday suggested a comprehensive security system to stop recurrence of BPO fraud cases in India.

"Investigation in Sun-Bahree case is incomplete. It is also important to put a legal framework in place so that [the data](#) security is ensured," BPO expert Raman Roy said at a seminar organized here by industry [chamber](#) ASSOCHAM.

His reference was to the sting [conducted](#) by British tabloid in which a BPO company's employee was [caught on camera](#) accepting cash in return for revealing confidential data.

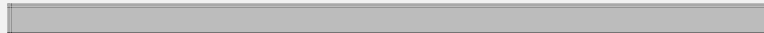
The Indian BPO industry is set to reach a target of \$1.73 billion by 2007.

Roy stressed that the time has come to create a conducive atmosphere for young employees in order to prevent them from falling into any trap.

"Early training should be made mandatory in this regard."

Chairman of ASSOCHAM's cyber law committee Pavan Duggal said: "A legal protection for [data security](#) is a must so that secret [business information](#) is not leaked out."

ASSOCHAM is preparing a list of security-related observations to enable the government to incorporate corrective measures in its new IT Act to prevent [leakage](#) of secret data.



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